



March 2010

Youth Program Volunteer

3 Positions

Downtown YMCA-YWCA

Nature and Scope:

The Youth Program Volunteer provides excellence in customer service and support, to the members and participants who register in Child and Youth programs. Reporting to the Recreation and Sports Coordinator, the volunteer in this position will assist and support the program instructor(s). The volunteer in this position will help to create and maintain a welcoming, friendly, safe and respectful environment which affirms and promotes the dignity of people with diverse backgrounds, and needs; does not tolerate abusive behavior and reinforces socially responsible behavior. This person will assist in teaching basic skills while creating relationships with members and participants.

The Youth Program Volunteer will be based at the Downtown YMCA-YWCA facility, and should be available on Saturdays from 9:45am – 1:00pm or Sundays from 11:00am – 3:00pm. The successful candidate for this position will work as a part of a volunteer/staff team.

Responsibilities:

- To monitor the program areas while creating a safe, welcoming and friendly atmosphere.
- To ensure attendance is taken.
- To assist teaching basic skills or games.
- To ensure excellent customer services is provided.
- To maintain and develop relationships with members, participants, staff and other volunteers within the YMCA-YWCA.

Qualifications:

- Youth program experience is preferred.
- Reliable and dependable.
- Experience in leading activities for youth ages 3 – 12 years.
- Clear Criminal Reference Check is required.
- Standard First Aid and CPR-C is required.

Please forward applications to:

Recreation and Sports Coordinator, Downtown Branch
851 Broughton Street
Victoria, BC V8W 1E5
Fax: (250) 380-1933
Email: slim@victoriay.com

The YMCA-YWCA of Greater Victoria is an equal opportunity employer.